



South Tees Site Company
Privacy Policy

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Who we are

The South Tees Site Company Ltd (STSC) was set up in 2016 as company jointly owned and controlled by the Department of Business Energy and Industrial Strategy and the South Tees Development Corporation (STDC) with a focus on keeping the former SSI Steelworks site safe and managing down and removing safety hazards. In October 2020, the company became a wholly owned subsidiary of STDC. STSC has now adopted the trading name, Teesworks. You can contact us as follows:

South Tees Site Company Ltd
Cavendish House
Teesdale Business Park
Stockton-on-Tees
TS17 6QY

Email: info@teesvalley-ca.gov.uk

Data Protection Officer: DPO@teesvalley-ca.gov.uk

[South Tees Site Company is Registered with the Information Commissioners Office. Our registration number is ZA220411.](#)

If you wish to complain about the use of your personal data, you can contact the Information Commissioner's Office at the below address:

ICO
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
www.ico.org.uk

Introduction

This Policy outlines the South Tees Site Company's Privacy and Fair Processing Policy.

This Policy outlines our commitment in using data both fairly and in accordance with Data Protection principles.

This policy applies to data you provide to us or which we collect about you. South Tees Site Company processes all data fairly and lawfully in line with Data Protection laws.

How we collect different types of information

The personal information we collect is that which data subjects provide to the organisation via direct engagement. This includes, but is not limited to information provided via:

- complaints and feedback
- survey responses
- job applications and employee information
- applications for employment and skills related programmes
- photographs
- information to allow us to arrange meetings and circulate papers for these meetings
- Information provided in relation to procurement and contracts for goods and services
- Other Contractual information

Other sources of personal data processed by the organisation may appear in separate fair processing notices relating to particular activities. All such notices should be read in conjunction with, and add to, this privacy policy.

Who the information relates to

The information we collect, as described above, is from a variety of different sources. This personal data relates to the following categories of data subject:

- Mailing lists/Contact lists
- Suppliers*
- Employees**
- Other people we work with
- Members, Secondees, Officers of other organisations.

*Supplier information

If you are one of our suppliers, we will use information we hold on you to manage the contract between us and to improve services. The information we hold may include information about your performance in providing services to us or to our clients.

** Employee information

If you are an employee of STSC we will handle your personal data in accordance with our employee specific privacy notice, which you will have received with your welcome pack and is available on request from DPO@Teesvalley-ca.gov.uk

How we process personal information

Purpose

Personal information is processed for the following specified purposes:

- sending you information which you have requested
- preparing information for decision making by Boards and Committees
- sending marketing information only where a person has specifically consented to this
- running procurement processes, awarding contracts and monitoring contractual performance and delivery
- to comply with our legal obligations including fraud protection and crime prevention.

Fair Processing

South Tees Site Company is committed to the highest standards in relation to all aspects of fair processing and this is outlined throughout our information governance principles (this is the collection, storage, security, use, appropriate release and destruction in relation to data).

Fair Processing Notices

Our commitment to the highest standards in all aspects of fair processing is important to us to ensure our stakeholders are aware of how we collect and process their information.

We pride ourselves by being fair and transparent to ensure effective relationships with our stakeholders are maintained. Accountability for their information is our main priority.

Individual notices for specific circumstances may be provided to data subjects or appear on our website from time to time for specific types of data collection and processing. Such notices are supplementary to and are not intended to override this general Privacy Policy. Individual fair processing notices should be read alongside this Privacy Policy.

How we keep information safe

Only employees of South Tees Site Company or those specifically authorised by us will have access to your information.

We keep this information secure by taking appropriate technical and organisational measures against any unauthorised or unlawful processing and against its accidental loss, destruction or damage.

Unfortunately, the transmission of information via the internet is not completely so and this is something we recognise. We will always do our best to protect any personal data, once we receive your data, we use strict procedures and have security processes in place to prevent any loss, breach or unauthorised access to it; we strive by a policy that data should only be accessed by those that need to.

If there is a breach of security involving your personal information which we are concerned will involve risks to you, we shall, without undue delay, work to mitigate those risks and contact you and/or the data privacy supervisory authority in accordance with applicable laws.

How we share information

There are times where we need to share information with organisations within our group structure or suppliers that provide us with a service.

These providers are obliged to keep your details secure and use them only to fulfil a purpose. If we wish to pass your sensitive or confidential information onto a third party, we would only do so once we have obtained your consent, unless we are legally required to do so.

We may disclose information to other partners without consent where it is necessary, either to comply with a legal obligation, or where permitted under Data Laws, e.g. this could be where the disclosure is necessary for the purposes of the prevention and/or detection of crime or necessary to perform our contract with you.

At no time will your information be passed to organisations external to us and our partners, for marketing or sales purposes or for any commercial use without your prior expressed consent.

Lawful Grounds for Processing

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please contact us if you need details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below.

| Purpose/Activity | Type of data | Lawful basis for processing including basis of legitimate interest |
|--|--|---|
| To manage our relationship with you which will include: (a) Notifying you about changes to our terms or privacy policy (b) Asking you to provide further information on any enquiry you've made to us (c) creating and organising committees (d) declarations of interest from committee members | (a) Identity (b) Contact (c) Profile (d) Marketing and Communications (e) List of Financial or other interests | (a) Performance of a contract with you and/or (b) Necessary to comply with a legal obligation and/or (c) Either: Necessary for our legitimate interests (to keep our records updated and to study how customers use our products/services) or Performance of a Public Task and/or (d) Your consent |

Disclosure of Data

We will only disclose your information to third parties when:

- we are required to do so by our funders – HM Government – or in relation to the funds we manage.
- if there is a business/operational need to do so we will inform you and seek your consent as we may use third parties to process data on our behalf or run projects in conjunction with other organisations. Should we anticipate such activity we will inform you at the point we collect information.
- we are under a duty to do so in order to comply with a legal obligation or to protect the rights, property or safety of others; this includes, but is not limited to exchanging information with other organisations for the purposes of fraud protection and crime prevention.

In the event that we need to transfer personal information outside of the European Economic Area (EEA), we will take all steps reasonably necessary to ensure that the appropriate safeguards are in place and that your information is processed securely.

Data Retention

We will retain your information in line with the period outlined at the time the data is collected and only for as long as it is necessary to do so and in accordance with our Data Retention and Destruction Policy.

Marketing

South Tees Site Company would only send you a marketing email when you gave your consent to sign up to a mailing list, distribution list or newsletter.

We ensure that we have a system in accordance with data protection principles for any marketing we will ask you to give a positive opt-in to receiving marketing. This would always be your choice.

South Tees Site Company will only use your consented information to the purpose you sign up to a mailing list for (and nothing else) which will be explicitly given from the onset, for example:

- sign up to a newsletter or specific update
- consultation exercise
- sign up to a forum/event
- sign up for information regarding Committee meeting dates/information.

As part of our internal procedures to ensure information is current and up to date, we will regularly review our e-marketing mailing lists to ensure that you still would like to receive information from us. We will always advise you that you are able to withdraw consent at any time regarding your information being included on our e-marketing mailing list and ask if you would like to specifically opt-out of the electronic mailing list; this option will always be visible and clear within any marketing contacts we send you.

If we make a mistake or your information changes

We like to ensure we keep information accurate and up to date. It is important that if we have any of your information inaccurate, incomplete or we have made an error, you notify us. Equally it is your duty to inform us of changes to your personal information. Please do so during the course of your relationship with us by emailing DPO@Teesvalley-ca.gov.uk

Your rights in connection with personal information

Under certain circumstances, by law you have the right to:

- **Request access** to your personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

- **Request correction** of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- **Request erasure** of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- **Object to processing** of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- **Request the restriction of processing** of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- **Request the transfer** of your personal information to another party.

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact our Data Protection Officer via DPO@teesvalley-ca.gov.uk

No fee usually required

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

Right to withdraw consent

In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact DPO@teesvalley-ca.gov.uk. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

Other Information Rights

The Right to Complain

You have a right to lodge a complaint about us with the Supervisory Authority at any time. You can make a complaint to The Information Commissioner's Office via this page:

<https://ico.org.uk/make-a-complaint/>

Data Protection Officer

If you have any questions or concerns, please contact our Data Protection Officer at

DPO@Teesvalley-ca.gov.uk

Further Information

For further information the Information Commissioner's Office Website provides further details regarding data protection principles and responsibilities at <https://ico.org.uk>